

AIBIM MEMBER BANKS FINANCIAL ASSISTANCE DUE TO CORONAVIRUS OUTBREAK

No	Financial Institutions	News Date	Bank's Response
1	Association of Islamic Banking and Financial Institutions Malaysia (AIBIM)	6 February 2020	AIBIM represents its 26 Member Banks <u>encourage customer to connect with their respective banks to seek advice</u> regarding to banking issues that have arisen as a result of the outbreak.
2	Affin Islamic Bank Berhad	19 February 2020	The bank offering <u>temporary relief</u> on financial commitments to customers affected by the Covid-19 outbreak. The offering is applicable to <u>all financing facilities for individuals as well as business customers.</u>
3	Agrobank	11 February 2020	The bank offering <u>temporary relief</u> to the affected customer based on the following measures: i. Depends on the customer business needs ii. Will be specified based on current situation of the affected Corona Virus.
4	Alliance Islamic Bank Berhad	14 February 2020	The bank is <u>extending their assistance to the affected customers</u> by deferment of loan instalments or financing servicing, and <u>financing/loan restructuring and rescheduling for up to six months</u> , as well as <u>waiver of late charges for loans or financing.</u>
5	AmBank Islamic Berhad	11 February 2020	The bank will offer <u>temporary deferment or restructuring of instalment repayments</u> for its individual and SME customers to ease the burden of its customers.
6	Bank Islam Malaysia Berhad	11 February 2020	The bank offers up to <u>six (6) months temporary moratorium for the monthly instalment payments of financing</u> for affected individual or business customers.
7	Bank Muamalat Malaysia Berhad	10 February 2020	The bank offering a <u>temporary moratorium up to six (6) months for monthly instalment payments</u> for affected customers and staff, and applicable to all financing facilities for individuals and businesses.
8	Bank Rakyat	9 February 2020	The bank advised that the affected customer to go to nearest bank branches to address their <u>financial problems as a result of the coronavirus.</u>

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9	Bank Pembangunan Malaysia Berhad	10 February 2020	The bank will explore ways to provide assistance and support those affected, taking into consideration the specific circumstances its clients are facing.
10	Bank Simpanan Nasional	9 February 2020	The bank announced that their customers can apply for <u>temporary deferment to repay their financing/loans</u> at the nearest branch just to ensure their business continuity.
11	CIMB Islamic Bank Berhad	11 February 2020	The affected customer will be eligible for a restructuring and rescheduling of their financing/loans to ease their burden.
12	Hong Leong Islamic Bank Berhad	11 February 2020	The bank would assist the affected customers by considering the provision of <u>temporary relief from payment for up to six (6) months of their monthly loan and financing payments.</u>
13	Maybank Islamic Berhad	11 February 2020	<p>The bank offering <u>financial relief up to six (6) month</u> to the affected customer. This is including <u>restructuring and rescheduling of financing payment.</u></p> <p>The offering would be open to both its business and SME customers as well as individuals affected by the current situation and would be assessed on a case-to-case basis.</p>
14	Public Islamic Bank Berhad	10 February 2020	<p>The bank offering <u>moratorium of up to six months for the monthly instalment payments of loans and financing</u> for affected individual and business customers.</p> <p>The bank would also accommodate requests by the affected customers <u>to restructure or reschedule their loans and financing</u> to assist in their cash-flow situation during this difficult time.</p>
15	OCBC Al Amin Bank Berhad	13 February 2020	<p>The bank are offering assistance to businesses and individual customers who are financially affected by Corona Virus.</p> <p>Any business having an issue with repaying their financing/loans, working capital or cash flow should feel free to discuss with the officer in charge on the matter.</p>

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16	RHB Islamic Bank Berhad	11 February 2020	The bank has offered a <u>moratorium of up to six months for monthly instalment payments of loans and financing</u> to the affected customers. The affected customers may also <u>request to restructure or reschedule their loans and financing arrangements</u> . Each request will be reviewed on a case-by-case basis.
17	SME Bank	7 February 2020	The bank offered <u>temporary financial relief</u> to the affected SME customers.
18	Standard Chartered Saadiq	13 February 2020	The bank offered <u>an interest-only payment up to six months moratorium</u> to their affected retail and Small and Medium Enterprise (SME) clients.

Note:

- AIBIM and 17 Members has made public statement on the measures/support offered to their impacted customers
- Customers are urged to contact with their respective banks to check on the available support in relation to Coronavirus outbreak.